

2019 COURSE CALENDAR



January

- 16/01/19 - Coaching Skills for Managers
- 17/01/19 - Recruitment and Selection
- 22/01/19 - How to Make More Sales
- 29/01/19 - Presentation Skills
- 31/01/19 - Induction, Probation and Performance Appraisals

February

- 07/02/19 - Equality, Discrimination and Difficult Conversations
- 12/02/19 - Resilience and Wellbeing
- 21/02/19 - Assertiveness and Influencing
- 28/02/19 - Management Essentials

March

- 07/03/19 - Coaching Skills for Managers
- 13/03/19 - Investigations
- 14/03/19 - Disciplinary and Grievances
- 20/03/19 - Team Development and Motivation
- 28/03/19 - Attendance and Capability Management

April

- 02/04/19 - How to Make More Sales
- 03/04/19 - Delivering Excellent Customer Service
- 04/04/19 - Transforming Stress and Building Resilience
- 10/04/19 - Management Essentials
- 11/04/19 - Performance Appraisals and Capability Management

May

- 09/05/19 - Presentation Skills
- 15/05/19 - Recruitment and Selection
- 20/05/19 - Conflict Management and Difficult Conversations
- 22/05/19 - Resilience and Wellbeing

June

- 05/06/19 - Transforming Stress and Building Resilience
- 06/06/19 - Equality, Discrimination and Difficult Conversations
- 11/06/19 - Coaching Skills for Managers
- 19/06/19 - Investigations
- 20/06/19 - Disciplinary and Grievances
- 25/06/19 - Delivering Excellent Customer Service
- 28/06/19 - Transforming Stress and Building Resilience

July

- 04/07/19 - Assertiveness and Influencing
- 09/07/19 - How to Make More Sales
- 11/07/19 - Attendance and Capability Management

August

- 01/08/19 - Recruitment and Selection
- 28/08/19 - Transforming Stress and Building Resilience
- 29/08/19 - Induction, Probation and Performance Appraisals

September

- 10/09/19 - Team Development and Motivation
- 19/09/19 - Management Essentials
- 25/09/19 - Resilience and Wellbeing

October

- 09/10/19 - Assertiveness and Influencing
- 10/10/19 - Transforming Stress and Building Resilience
- 16/10/19 - Investigations
- 17/10/19 - Equality, Discrimination and Difficult Conversations
- 22/10/19 - Delivering Excellent Customer Service

November

- 06/11/19 - Disciplinary and Grievances
- 07/11/19 - Assertiveness and Influencing
- 13/11/19 - Attendance and Capability Management
- 20/11/19 - Resilience and Wellbeing
- 21/11/19 - Conflict Management and Difficult Conversations

December

- 03/12/19 - Transforming Stress and Building Resilience
- 04/12/19 - Team Development and Motivation
- 05/12/19 - Recruitment and Selection
- 10/12/19 - Coaching Skills for Managers
- 12/12/19 - Induction, Probation and performance Appraisals

Course fees

£175 + VAT per delegate or ask about our Annual Training Pass from £695 + VAT. In-house training costs on application.

Location

All courses are held at our office in Rugby.

How to book

Email marketing@ahrconsultants.co.uk, call 0345 076 2288, or visit www.ahrconsultants.co.uk/training.